

VOLTS NEWSLETTER

Valuing Our Lives Through Safety

January 2022, Volume 98

Casey Draper, Facilitator

Amy White, Editor

Valuing Our Lives Through Safety in 2022—Casey Draper



With 2022 under way, now is a great time to examine, evaluate, and reflect on last year's accomplishments and challenges. In addition, the beginning of a new year is often the season for setting goals and resolutions as we continue to improve and move forward. As part of managing the VOLTS process, the VOLTS Steering Committee members also take the opportunity to evaluate many aspects that contribute to a successful safety program.

The VOLTS Steering Committee and the Central Safety Committee strive to understand the purpose of their goals, maintain the highest level of workplace safety possible, and continue to improve the IPSC safety culture. The VOLTS Steering Committee members recently discussed why the VOLTS process is important and how we envision the VOLTS process to look in the future. Our conclusion is that the VOLTS process is important in helping others to return home safely so they can enjoy their passions. In the future, we want to strengthen the VOLTS process and the understanding of the safety concepts which Valuing Our Lives Through Safety promotes.

The VOLTS Steering Committee recently introduced a revised mission statement to Staff to reflect the evolution of the VOLTS process at

IPSC and to help capture the vision of our Committee, IPSC's Staff, and our IPSC colleagues.

2022 Revised VOLTS Mission Statement

What's Your Why?

We Value Our Lives Through Safety by observing one another at work and sharing ideas and concerns relating to safe behaviors and exposures. The VOLTS process helps everyone to return home safely and benefits all through feedback and positive reinforcement.

While collaborating many ideas for the revised VOLTS mission statement, I noticed how focused the VOLTS Committee became with its efforts to help everyone achieve their personal and company safety goals. With this newsletter discussion, the VOLTS Steering Committee hopes to answer some of the recent most frequently asked questions from IPSC employees.

Q&A

Who are the designated Active Observers on plant site?

Currently, there are no designated Active Observers. We encourage all employees to participate in monthly observations.

Who receives the one hour of vacation time for observations?

Any observer who submits four quality observations per month will receive one hour of VC time on their leave-time balance.

How do observation numbers effect the contact rate used for the 2021-2022 IPSC performance metric?

The 2021-2022 fiscal year goals state that in order to receive 100 percent credit for the safety

Valuing Our Lives Through Safety in 2022—Casey Draper (cont.)

section, observations must maintain a 1:1 contact rate on a monthly basis.

How is the contact rate determined?

Each individual observation is counted, and the monthly total is divided by the current number of IPSC employees.

What is the current contact rate?

The previous month's contact rate and other safety statistics are published in the monthly VOLTS Newsletter.

What type of tasks should I observe?

All observation data is important, but emphasis should be made to observe tasks that have critical aspects or potential for Significant Injury or Fatality.

Can I do a self-observation?

Yes, a self-observation may be used as a tool to help protect yourself while performing work tasks alone. While self-observations may be useful, they should be used sparingly. Additional information will be provided during your next VOLTS refresher training.

I can't remember my VOLTS observer number.

Who should I contact and how do I get a coaching session?

Reach out to Casey Draper or another VOLTS Steering Committee member by phone, email, or text to receive your VOLTS observer number and schedule a time for a coached observation or refresher training.

When and where are VOLTS refresher training courses held?

Since July 2021, live VOLTS refresher training courses have been held during block training dates and presented in Classroom 102. A refresher course could also be presented during any crew safety meeting or other scheduled event.

What items have changed on the Quarterly Safety and Wellness Tracking Form?

Several items have been reviewed and adjusted by the Safety/Training Section to help promote safe and healthy activities. Take a look at the new options, and use them as applicable.

Not all questions or concerns can be discussed in a single VOLTS newsletter, so look for additional information throughout the year through other communications. Remember, as a company, We Value Our Lives Through Safety by helping one another at work so that everyone returns home safely. **What's Your Why...**

VOLTS Data Report—Casey Draper

Monthly: Total Observations

348

IPSC Employee Observation Quality



IPSC Employee Contact Rate

1.01

Safety Performance Measure

Maintain the Contact Rate of 1 on a Monthly Basis